

Customer Testimonials

Presentation – 2024

Contact our Experts

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Mike – Renewable Energy – East Anglia

Out of 5 stars, how would you rate the following...

Communication



Delivery Accuracy



Quote Accuracy



Final Cost Accuracy



Advice Given



Overall Score



Above and Beyond!

What 3 words would you use to describe Freight 365!

“We have been dealing with Freight 365 since November 2015, in that time they have handled 1000's of consignments on our behalf, most by sea some by air and some by road.

Their service [SIC] does not waiver it's always 1st class. Nothing is to [SIC] much trouble and their level of professionalism is second to none.

There are many things I could say but to sum it up they great at what they do and in nearly 10 years I have never considered changing to another company. Thank you Terry and the team for great service, you really do go above and beyond.”

Date of Review: 03.01.2024





Marcus – Manufacture & Distribution – Leicestershire

Out of 5 stars, how would you rate the following...

**Efficient,
Professional,
Honest.**

**What 3 words would you use
to describe Freight 365!**



“We have been using Real-Time 365 / Freight 365 since 2016 and have always found them to be efficient, professional and honest.

They go above and beyond to get our cargo here on time and handle our deliveries door to door.

I never have any need to look elsewhere and would recommend them to anyone looking for a reliable freight company.”

Date of Review: 06.02.2024

Georgina – Aircraft Chemicals – Essex

Out of 5 stars, how would you rate the following...

Communication



Delivery Accuracy



Quote Accuracy



Final Cost Accuracy



Advice Given



Overall Score



**Informative,
Responsive,
Accurate.**

**What 3 words would you use
to describe Freight 365!**

“We are relatively new to Freight 365, so far we are happy with the communication style, and how informative they have been.

Despite this being a new relationship, we would fully recommend them as a trusted Freight Forwarder”

Date of Review: 15.01.2024





David – Manufacture & Distribution – London

Out of 5 stars, how would you rate the following...

**Professional,
Friendly,
Knowledgable.**

**What 3 words would you use
to describe Freight 365!**

Communication



Delivery Accuracy



Quote Accuracy



Final Cost Accuracy



Advice Given



Overall Score



“Freight 365 is the most efficient and helpful freight company I have worked with in the last 18 years.

Their customer service is truly excellent & I appreciate their efficiency in handling shipments, especially during challenging times.

I’ve found their team to be responsive, reliable, and always willing to go the extra mile, whether it’s listening to our requirements, resolving issues promptly, or providing a personal touch, Freight 365 consistently delivers.

I highly recommend them to anyone seeking first class freight services.”

Date of Review: 28.02.2024

Tim – Wholesale & Distribution – Essex

Out of 5 stars, how would you rate the following...

Communication



Delivery Accuracy



Quote Accuracy



Final Cost Accuracy



Advice Given



Overall Score



**Clarity, Reliable,
Friendly &
Professional.**

**What 3 words would you use
to describe Freight 365!**

“After six years, our relationship is still thriving, a testament to its strength!

We greatly depend on the support and guidance offered by the Freight 365 team, particularly during the tough market conditions of recent years.

Freight 365 streamlines the entire process effortlessly, and I am truly grateful to Terry and the team for their dedication and professionalism throughout the years.

I wholeheartedly endorse them – you won't be disappointed!”

Date of Review: 01.03.2024





Morgan – Fashion Industry – Manchester

Out of 5 stars, how would you rate the following...

**Reliable,
Honest,
Swift.**

**What 3 words would you use
to describe Freight 365!**

Communication



Delivery Accuracy



Quote Accuracy



Final Cost Accuracy



Advice Given



Overall Score



“Thanks for all your support over the last 6 months in helping us start-up our new brand.

It has been a big weight lifted off our shoulders knowing that we've been able to leave our freight forwarding needs to you guys and knowing we're getting fair prices and speedy answers, especially since we're such a small team.

Trust is a big factor in business and having worked with you guys previously at other companies, I know we can always trust you!”

Date of Review: 20.03.2024

Paul – Exotic Tea's – Hampshire

Out of 5 stars, how would you rate the following...

Communication



Delivery Accuracy



Quote Accuracy



Final Cost Accuracy



Advice Given



Overall Score



**Trustworthy,
Efficient,
Personalised**

**What 3 words would you use
to describe Freight 365!**

"For over 15 years, we've trusted Terry and his highly skilled team with the worldwide transportation of our specialty teas and teaware, via air and sea.

They stand out from other freight forwarders not just because of their expertise, but due to the exceptional quality and personalised service they consistently deliver. They always go the extra mile to get us the best rates and keep us updated on any changes in customs or shipping schedules.

Their process is efficient from start to finish, requiring minimal effort from us and making every shipment smooth. In today's world, finding a company that truly values personal connections like they do is rare. Through the years, Terry and his team have become more than just a transportation supplier; they are true business partners and an extension of our own team."

Date of Review: 02.04.2024





Ekaterina – Beauty & Cosmetics – Manchester

Out of 5 stars, how would you rate the following...

**Good
Communication,
Reliable,
Competitive**

**What 3 words would you use
to describe Freight 365!**

Communication



Delivery Accuracy



Quote Accuracy



Final Cost Accuracy



Advice Given



Overall Score



“After so many years of cooperation with Freight 365, i can only say positive things! The team is professional, efficient and reliable.

I highly recommend them as an outstanding freight/logistics provider.

They will never let you/the business down!”

Date of Review: 04.04.2024

Nani – Stone Fabrication – Hertfordshire

Out of 5 stars, how would you rate the following...

Communication



Delivery Accuracy



Quote Accuracy



Final Cost Accuracy



Advice Given



Overall Score



What 3 words would you use to describe Freight 365!

**Reliable,
Efficient,
Innovative**

“We’ve been working with Freight 365 for many years, and the experience has been nothing short of exceptional. They’re always reliable, making sure our shipments arrive on time.

Their process is efficient, saving us both time and hassle. We’re really happy with their service and look forward to working with them more.”

Date of Review: 04.04.2024





James – Manufacture & Innovation – Greater Manchester

Out of 5 stars, how would you rate the following...

**Helpful,
responsive,
reliable.**

**What 3 words would you use
to describe Freight 365!**

Communication



Delivery Accuracy



Quote Accuracy



Final Cost Accuracy



Advice Given



Overall Score



“As buyer who's not very familiar with imports I've always found F-365 to be very helpful and quick to respond whilst at the same time providing an efficient and professional service.”

Date of Review: 05.04.2024

Lily – Freight Forwarding – China

Out of 5 stars, how would you rate the following...

Communication



Delivery Accuracy



Quote Accuracy



Final Cost Accuracy



Advice Given



Overall Score



What 3 words would you use to describe Freight 365!



**Efficient,
Reliable,
Responsive**

“Freight 365 provides outstanding logistics services that consistently exceed expectations.

Their dedication to ensuring smooth operations and reliable deliveries is truly commendable. We have had the pleasure of working closely with Brett. His expertise and efficiency have made our logistics processes a breeze.

Brett's attention to detail and proactive approach ensure that everything runs smoothly from start to finish. Working with Freight 365 has always been a pleasure!”

Date of Review: 09.04.2024





Olivia – Packaging Distributor – Merseyside

Out of 5 stars, how would you rate the following...

**Friendly,
supportive
and helpful.**

**What 3 words would you use
to describe Freight 365!**

Communication



Delivery Accuracy



Quote Accuracy



Final Cost Accuracy



Advice Given



Overall Score



“James is always very helpful and will go out of his way to find you a schedule/rate that best suits you, even for extremely urgent goods.

Very impressed with how Freight 365 communicate and keep me updated about my shipments.”

Date of Review: 09.04.2024

Contact Details & Socials

Follow our pages and get in touch.....



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We're undergoing a rebranding process for Real Time 365, recognizing the need for cosmetic changes to our brand's look and feel, as well as simplifying our message to accurately reflect the simple yet effective freight services we provide daily. While our reputation as Real-Time 365 will remain strong, we're excited to introduce Freight-365, our refreshed brand, launching in April/May 2024. Stay tuned by following our social media channels for updates!

 @freight365global  @freight365_  @freight365global

 @freight365  @freight-365  www.freight-365.com



Thank You

For Your Attention

Contact our Experts

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